

## **HETTICH WARRANTY**

The limited warranty covers factory defects in materials and workmanship for a period of 2 years subject to the conditions described below:

This limited warranty is provided to the original consumer owner only and not subsequent owners of the residence in which the product was originally installed.

The warranty starts from date of purchase from Larson.

Please register your product online at [larson.co.za](http://larson.co.za) within 14 days of purchase to validate the warranty.

### **Not covered**

The limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your Hettich Hardware resulting from conditions beyond the Manufacturers control, including without limitation, accident, alteration, misuse, abuse, neglect, negligence, failure to install correctly, maintain, assemble, or mount the Hettich hardware in accordance with the Manufacturer's instructions.
- Wear-and-tear expected to occur during the normal course of use, including without limitation, rust, scratches, dents or comparable and reasonable expected losses or damages.
- Damage to the unit caused by chemicals, liquids, dirt, or physical impairment.
- Hettich hardware installed in an industrial application.
- Running and closing variation between units.
- Hettich hardware units used with non-Hettich parts.

### **Note:**

Only use Hettich-approved products with your Hettich hardware.

Failed Hettich hardware due to incorrect installation, misuse or damage is not considered a factory defect and does not fall under the warranty cover.

### **No Other Express Warranty Applies**

This limited warranty is the sole and exclusive warranty provided to the customer identified above. No other express warranty, written or verbal applies. No employee, agent, dealer, or other person is authorised to alter this limited warranty or make any other warranty.

Larson or Hettich will determine, in its sole and absolute discretion, if your Hettich hardware is covered under this limited warranty.

If a covered claim is made during the warranty period, Larson will, through its authorized service representative, either repair or replace your Hettich hardware. Cost of replacement parts or a new Hettich product will be provided at no cost to you. Repair or replacement shall be determined by

Larson in its sole discretion. If Larson determines that your Hettich hardware must be replaced rather than repaired, the limited warranty on the replacement Hettich hardware will be limited to the unexpired term remaining in the original warranty period.

**The limited warranty is void if you try to repair the Hettich hardware.**

#### Limitation Of Liability

To the extent permitted by law, in no event shall Larson or its authorized service representatives be liable for any incidental, special, indirect or consequential damages, including any economic loss, whether resulting from non-performance, use, misuse or inability to use the Hettich hardware or the manufacturer's or its authorized service representative's negligence. Larson and the manufacturer shall not be liable for damages caused by delay in performance and in no event, regardless of the form of claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort or otherwise) shall manufacturer's liability to you exceed the price paid by the original owner for the Hettich hardware.

The term 'consequential damages' shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

The call-out warranty is only valid to the geographical areas within 100km of Ethekwini, Johannesburg, Port Elizabeth and Cape Town. Units installed outside of this geographical area will need to be returned to the nearest Larson branch for assessment.