

### **HAILO LIBERO WARRANTY (Hailo Libero 2.0 & 3.0)**

The limited warranty covers factory defects in materials and workmanship for a period of 1 year subject to the conditions described below:

This limited warranty is provided to the original consumer owner only and not subsequent owners of the residence in which the product was originally installed.

It is an express condition of this warranty that a surge protector is installed to protect the Libero from power surges.

The warranty starts from date of purchase from Larson.

Please register your product online at [larson.co.za](http://larson.co.za) within 14 days of purchase to validate the warranty.

#### **Not covered**

The limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your Hailo Libero resulting from conditions beyond the Manufacturers control, including without limitation, accident, alteration, misuse, abuse, neglect, negligence, failure to install correctly, maintain, assemble or mount the Hailo Libero in accordance with the Manufacturer's instructions or local electrical codes.
- Wear-and-tear expected to occur during the normal course of use, including without limitation, rust, scratches, dents or comparable and reasonable expected losses or damages.
- Damage to the unit caused by power surges or inconsistent electrical supply.
- Damage to the unit caused by chemicals, liquids, dirt, or physical impairment.
- Hailo Libero installed in a commercial or industrial application.
- Noise or noise variation between units.
- Libero units used on non-Hailo products.

#### **Note:**

Only use Hailo-approved products with your Hailo Libero.

A failed Hailo Libero due to incorrect installation, misuse, damage or power surges is not considered a factory defect and does not fall under the warranty cover.

#### **No Other Express Warranty Applies**

This limited warranty is the sole and exclusive warranty provided to the customer identified above. No other express warranty, written or verbal applies. No employee, agent, dealer or other person is authorised to alter this limited warranty or make any other warranty.

Larson or Hailo will determine, in its sole and absolute discretion, if your Hailo Libero is covered under this limited warranty.

If a covered claim is made during the warranty period, Larson will, through its authorized service representative, either repair or replace your Hailo Libero. Cost of replacement parts or a new Hailo Libero will be provided at no cost to you. Repair or replacement shall be determined by Larson in its sole discretion. If Larson determines that your Hailo Libero must be replaced rather than repaired, the limited warranty on the replacement Hailo Libero will be limited to the unexpired term remaining in the original warranty period.

**The limited warranty is void if you try to repair the Hailo Libero.**

#### Limitation Of Liability

To the extent permitted by law, in no event shall Larson or its authorized service representatives be liable for any incidental, special, indirect or consequential damages, including any economic loss, whether resulting from non-performance, use, misuse or inability to use the Hailo Libero or the manufacturer's or its authorized service representative's negligence. Larson and the manufacturer shall not be liable for damages caused by delay in performance and in no event, regardless of the form of claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort or otherwise) shall manufacturers liability to you exceed the price paid by the original owner for the Hailo Libero.

The term 'consequential damages' shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

The call-out warranty is only valid to the geographical areas within 100km of Ethekewini, Johannesburg, Port Elizabeth and Cape Town. Units installed outside of this geographical area will need to be returned to the nearest Larson branch for assessment.