

## **NeoTank WARRANTY**

The limited warranty covers factory defects in materials and workmanship for a period of 1 year subject to the conditions described below:

This limited warranty is provided to the original consumer owner only and not subsequent owners of the residence in which the product was originally installed.

It is an express condition of this warranty that the filter be changed every six months (or sooner should there be heavy usage). Failure to change the filter within six months will render the warranty void.

The warranty starts from date of purchase from Larson.

Please register your product online at [larson.co.za](http://larson.co.za) within 14 days of purchase to validate the warranty.

It is advised that the unit be equipped with a surge protection plug due to the instability of the power supply in South Africa. As Larson Industries does not warranty the unit as a result of surge protection, such insurances can be presented to surge protection plug manufacturers that promote such insurances.

### **Not covered**

The limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your InSinkErator NeoTank resulting from conditions beyond the Manufacturers control, including without limitation, accident, alteration, misuse, abuse, neglect, negligence, failure to install correctly, maintain, assemble or mount the InSinkErator NeoTank in accordance with the Manufacturer's instructions or local electrical and plumbing codes.
- Wear-and-tear expected to occur during the normal course of use, including without limitation, rust, scratches, dents or comparable and reasonable expected losses or damages.
- Damage to the unit caused by power surges or inconsistent electrical supply.
- Damage to the unit caused by poor water quality, limescale or hard water.
- InSinkErator NeoTank installed in a commercial or industrial application.
- Noise or noise variation between units.
- Do not use the NeoTank and filter system with water supplied from a borehole (Including pre-filtered borehole water). This will void the warranty.

### **Note:**

Only use InSinkErator approved products with your InSinkErator NeoTank.

A leaking InSinkErator NeoTank due to incorrect installation, misuse, poor water quality, damage or expected wear-and-tear is not considered a factory defect and does not fall under the warranty cover.

#### No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty provided to the customer identified above. No other express warranty, written or verbal applies. No employee, agent, dealer or other person is authorised to alter this limited warranty or make any other warranty.

Larson or InSinkErator will determine, in its sole and absolute discretion, if your InSinkErator NeoTank is covered under this limited warranty.

If a covered claim is made during the warranty period, Larson will, through its authorized service representative, either repair or replace your InSinkErator NeoTank. Cost of replacement parts or a new InSinkErator NeoTank, and cost of labour for repair or installation of the replacement InSinkErator NeoTank are provided at no cost to you. Repair or replacement shall be determined by Larson in its sole discretion. If Larson determines that your InSinkErator NeoTank must be replaced rather than repaired, the limited warranty on the replacement InSinkErator NeoTank will be limited to the unexpired term remaining in the original warranty period.

**The limited warranty is void if you try to repair the InSinkErator Product.**

#### Limitation Of Liability

To the extent permitted by law, in no event shall Larson or its authorized service representatives be liable for any incidental, special, indirect or consequential damages, including any economic loss, whether resulting from non-performance, use, misuse or inability to use the InSinkErator NeoTank or the manufacturer's or its authorized service representative's negligence. Larson and the manufacturer shall not be liable for damages caused by delay in performance and in no event, regardless of the form of claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort or otherwise) shall manufacturers liability to you exceed the price paid by the original owner for the InSinkErator NeoTank.

The term 'consequential damages' shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

The call-out warranty is only valid to the geographical areas within 100km of Ethekwini, Johannesburg, Port Elizabeth and Cape Town. Units installed outside of this geographical area will need to be returned to the nearest Larson branch for assessment.