

LARSON PRODUCT WARRANTY

The limited warranty covers factory defects in materials and workmanship for a period of 6-months subject to the conditions described below:

This limited warranty is provided to the original consumer owner only and not subsequent owners of the residence in which the product was originally installed.

The warranty starts from date of purchase from Larson.

Not covered

The limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your Larson product resulting from conditions beyond the Manufacturers control, including without limitation, accident, alteration, misuse, abuse, neglect, negligence, failure to install correctly, maintain, assemble or mount the product in accordance with the Manufacturer's instructions.
- Wear-and-tear expected to occur during the normal course of use, including without limitation, rust, scratches, dents or comparable and reasonable expected losses or damages.
- Damage to the unit caused by chemicals, liquids, dirt, or physical impairment.
- Product installed in a commercial or industrial application.
- Running and closing variation between units.
- Products used with third-party parts.
- Cracked and/or broken plastic parts as a result of misuse or careless transport.

Note:

A failed product due to incorrect installation, misuse or damage is not considered a factory defect and does not fall under the warranty cover.

No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty provided to the customer identified above. No other express warranty, written or verbal applies. No employee, agent, dealer or other person is authorised to alter this limited warranty or make any other warranty.

Larson will determine, in its sole and absolute discretion, if your product is covered under this limited warranty.

If a covered claim is made during the warranty period, Larson will, through its authorized service representative, either repair or replace your product. Cost of replacement parts or a new product will be provided at no cost to you. Repair or replacement shall be determined by Larson in its sole discretion. If Larson determines that your product must be replaced rather than repaired, the limited warranty on the replacement product will be limited to the unexpired term remaining in the original warranty period.

The limited warranty is void if you try to repair the product.

Limitation Of Liability

To the extent permitted by law, in no event shall Larson or its authorized service representatives be liable for any incidental, special, indirect or consequential damages, including any economic loss, whether resulting from non-performance, use, misuse or inability to use the product or the manufacturer's or its authorized service representative's negligence. Larson and the manufacturer shall not be liable for damages caused by delay in performance and in no event, regardless of the form of claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort or otherwise) shall manufacturers liability to you exceed the price paid by the original owner for the product.

The term 'consequential damages' shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

The call-out warranty is only valid to the geographical areas within 100km of Ethekewini, Johannesburg, Port Elizabeth and Cape Town. Products installed outside of this geographical area will need to be returned to the nearest Larson branch for assessment.